SERKEM®
GESELLSCHAFT FÜR IT-SERVICES UND CONSULTING mbH

SAP Partner

Success Story

Connecting CEP-Service-providers and forwarding agencies directly to SAP

The Customer

SEW-EURODRIVE

Producer for gear engines, frequency converters and drive systems

77 Drive Technology Center

2,7 Mrd. € turnover

16.000 employees worldwide

Represented in over 50 countries with production-, assembly plants and sales branches

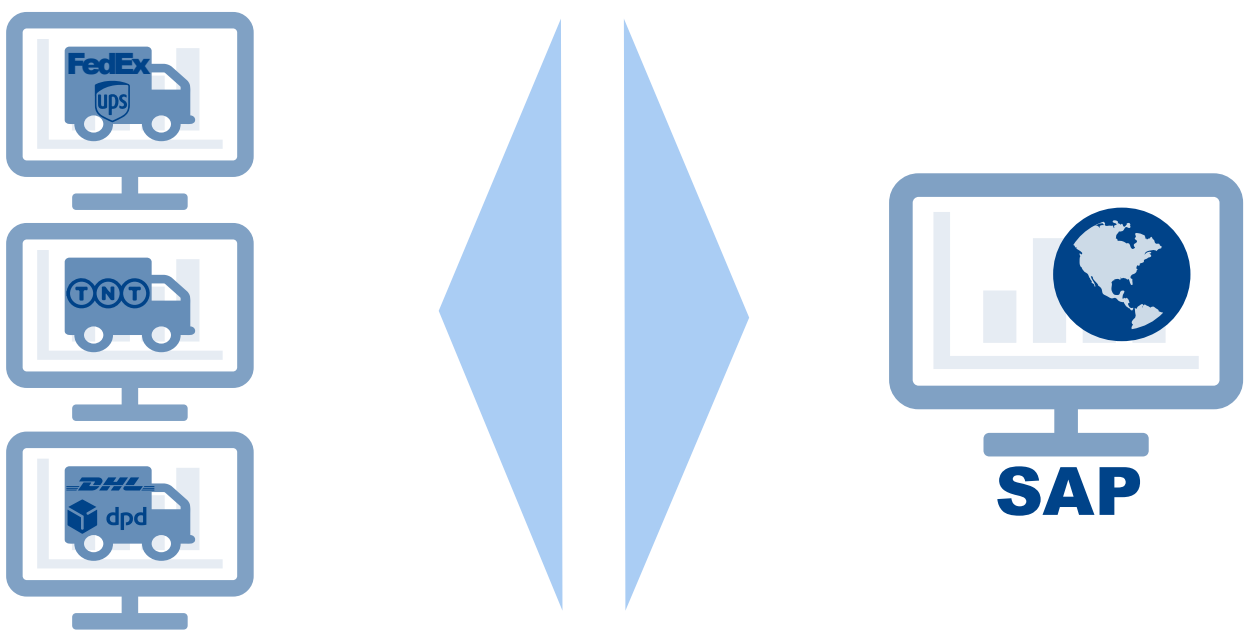
The Challenge

51 countries

60 locations for shipment

77 Drive Technology Center

- No consistent system in company for the shipping process with different service providers on different locations
- Complex manual processes in shipping with media breaks in process flows
- Tracking information of service providers are not available in SAP



The Project

USA → WM — FedEx Express, ups
- Rollout of SAP by SEW on American locations
- Service Provider Integration of FEDEX and UPS on a starting location by SERKEM

France → EWM — TNT THE PEOPLE NETWORK
- Integration of TNT in shipping processes under SAP EWM
- 12 weeks after project start TNT was integrated in the shipping processes in Brumath

Germany → WM — DHL, dpd
- Connection of DPD and DHL integrated at the headquarter in Bruchsal
- Interaction with the logistic service providers is carried out now completely in SAP

SAP

The Result

„Before the project the various CEP service providers were integrated at SEW-Eurodrive in different ways. Target of the project was to establish a standardized and rollout able solution for connecting the CEP service providers."

Armin Neff, group leader IT-Services Production & Purchasing, SEW-EURODRIVE

„We don´t want to build artificial barriers into our solutions and to force the customer into a lock-in situation with us . But we want to convince the customer with of the performance of our solutions to take us into account for future projects."

Sascha Reischl, authorized signatory, SERKEM

„The previous projects with SERKEM could be carried out very pragmatic and cooperative in a short time. It is planned to roll out the flexible solution gradually in the whole SEW group, as needs arise."

Erik Struppler, projekt manager IT-Services Production & Purchasing, SEW-EURODRIVE

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SERKEM GmbH
Kollmering 14
94535 Eging am See

+49 8544 97260-0
info@serkem.de